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No Show Policy:

If a student does not show up to class, and does not contact training academy via phone or email before 15 minutes after the start time of the registered classes is NOT ELIGIBLE FOR REFUND of the class. If student would like to reschedule their missed class, a \$25 rescheduling fee needs to be paid prior to rescheduling. If more rescheduling or cancelation is needed after the initial missed class by the student a \$25 rescheduling fee needs to be paid prior to rescheduling class and is still NOT ELIGIBLE FOR REFUND.

Effective 12/16/2021